

## APPENDIX 2

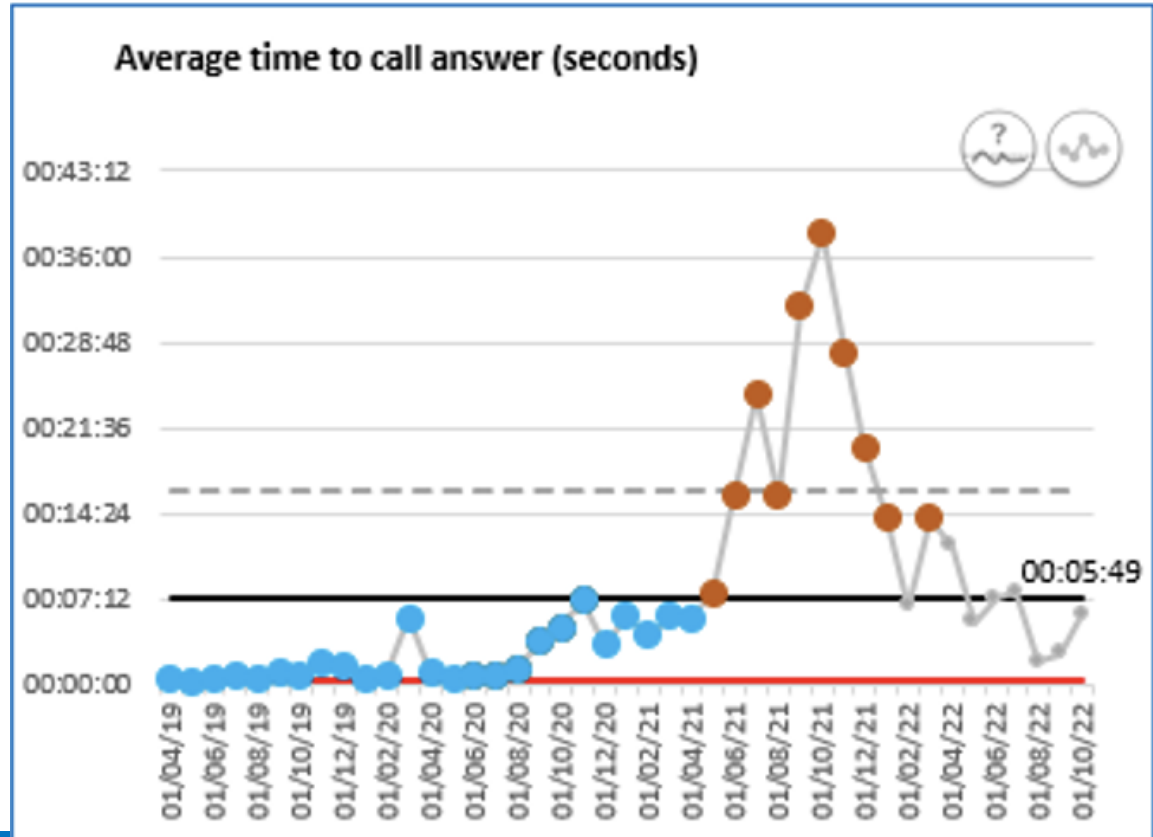
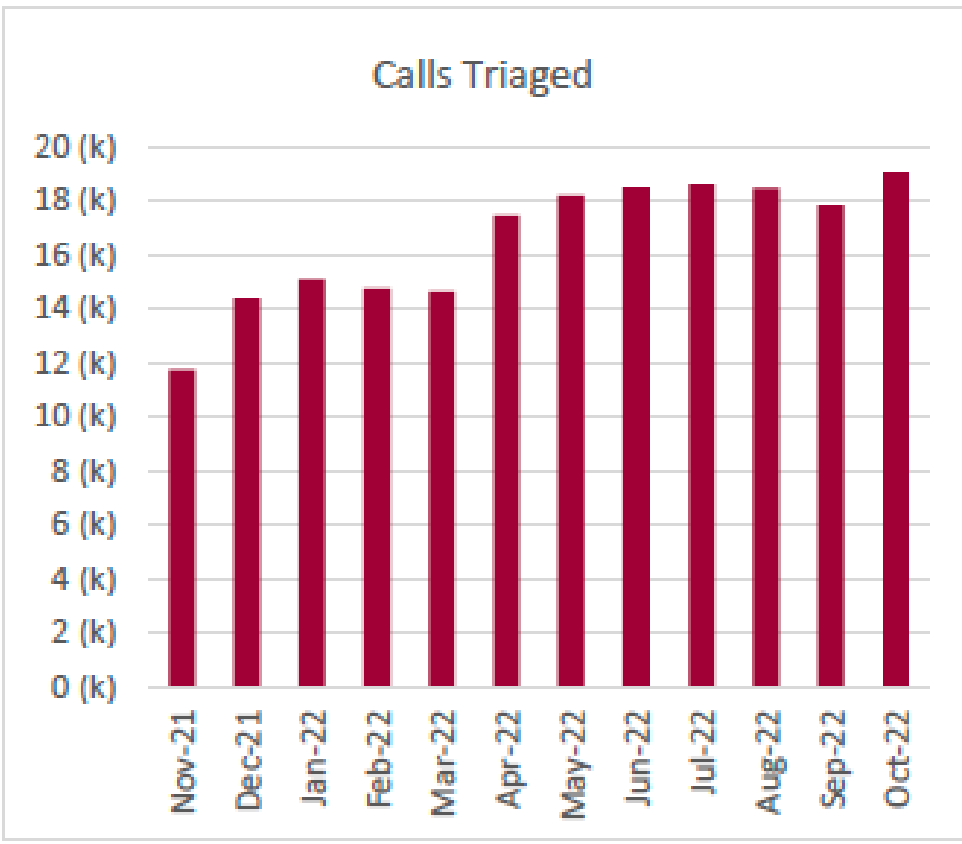


# Performance review

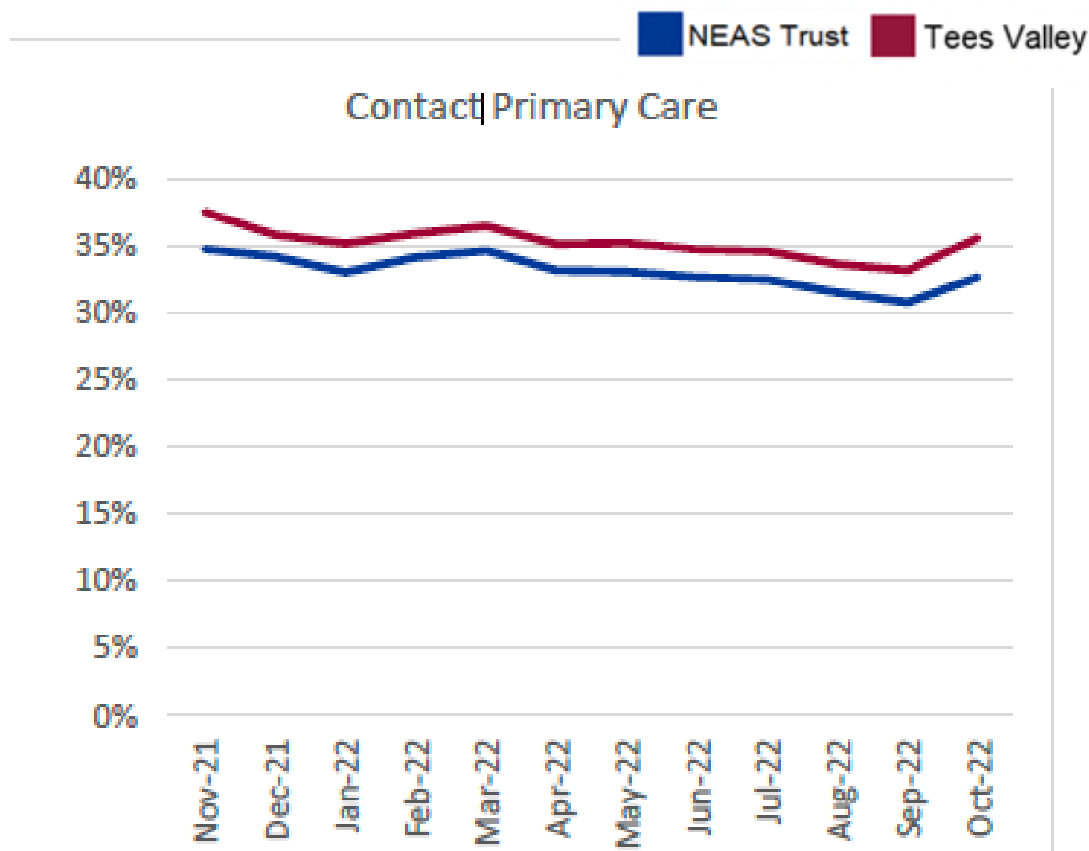
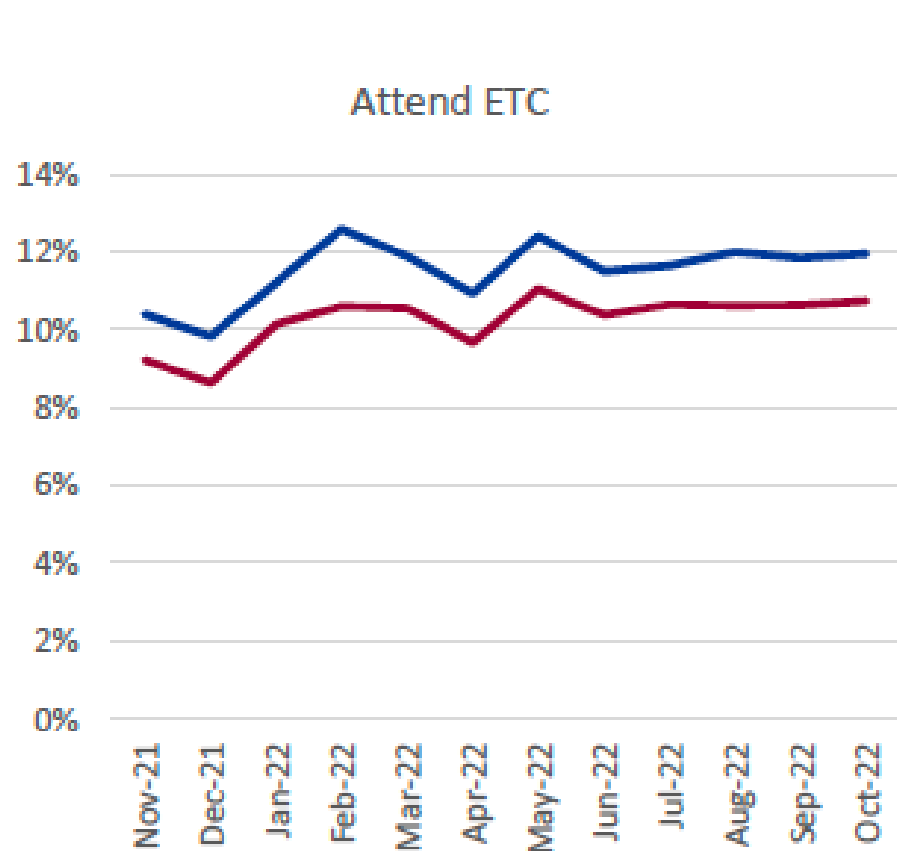
Stephen Segasby  
Chief operating officer

Mark Cotton  
Asst director of communications

# 111 call performance

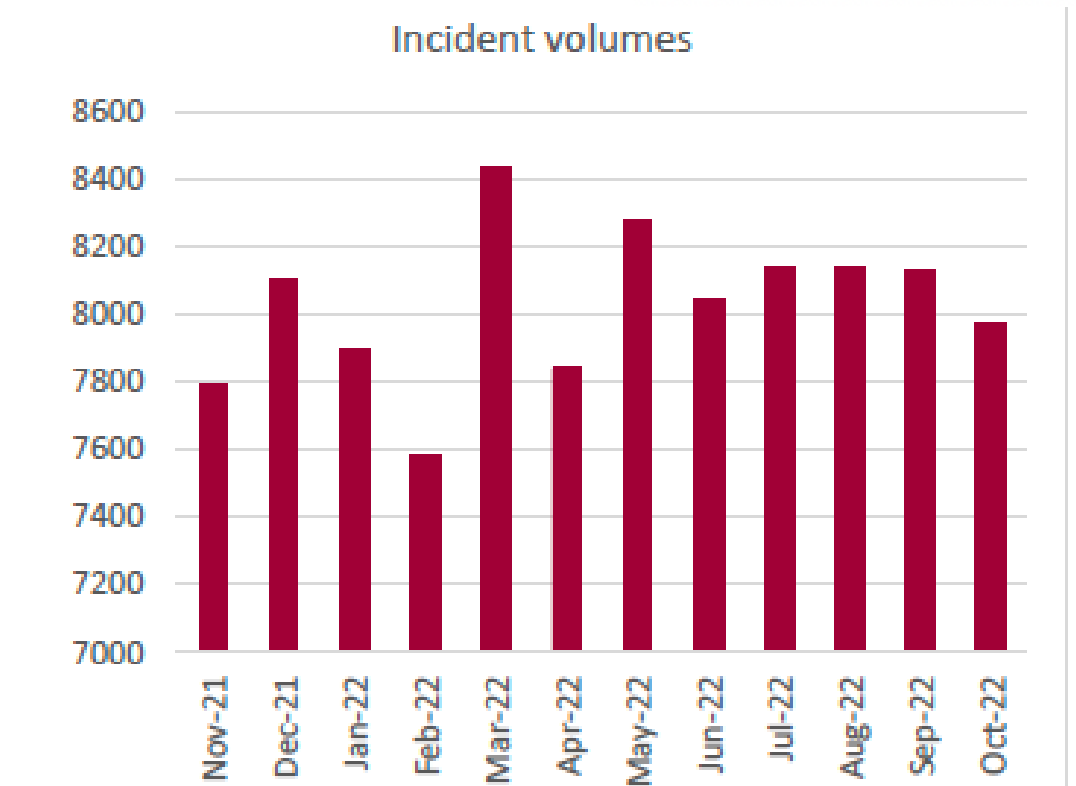
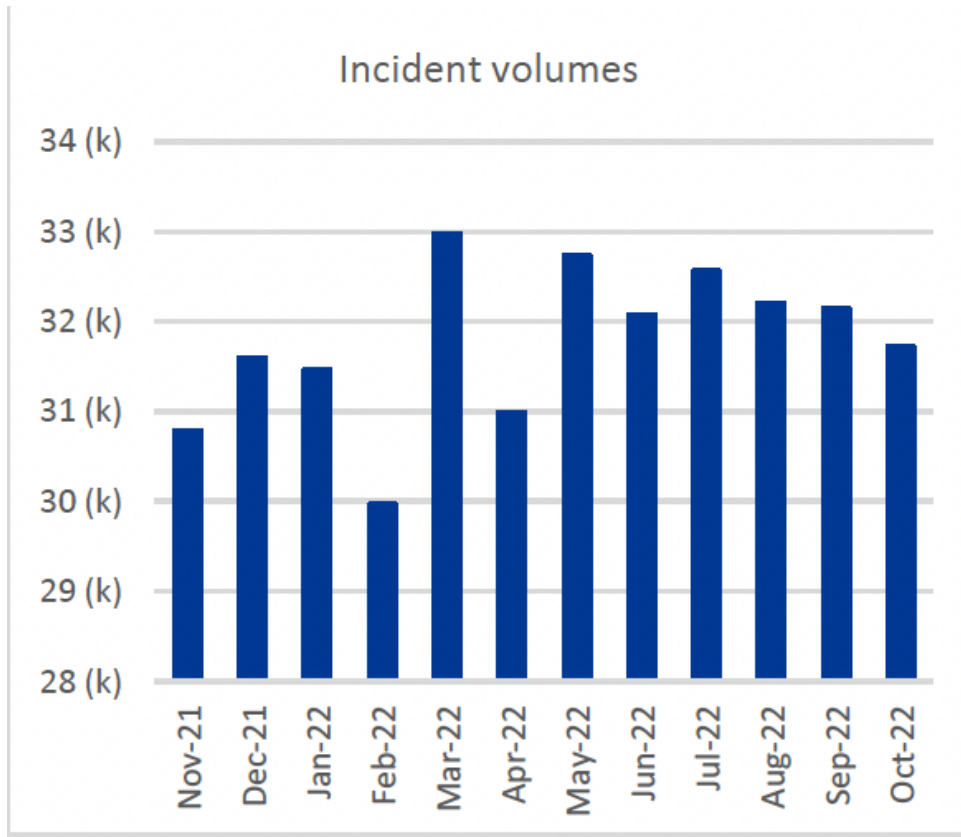


# 111 call outcomes

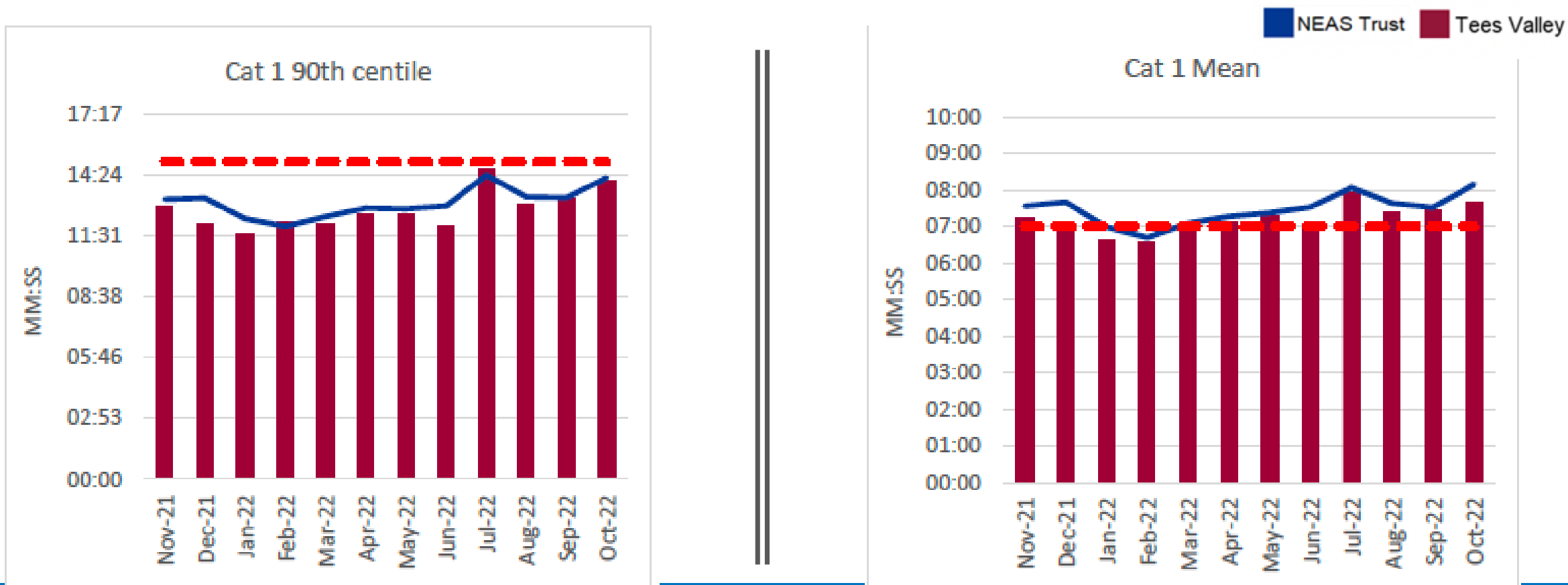


# 999 incident volumes

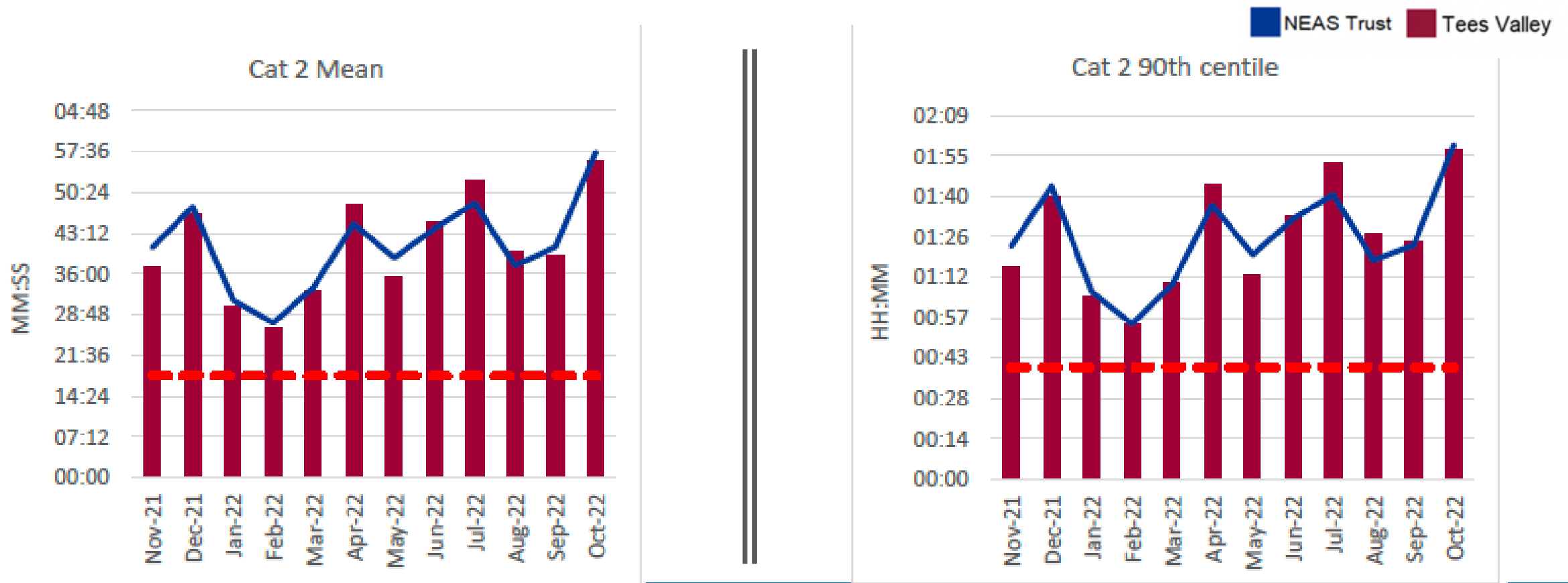
NEAS Trust Tees Valley



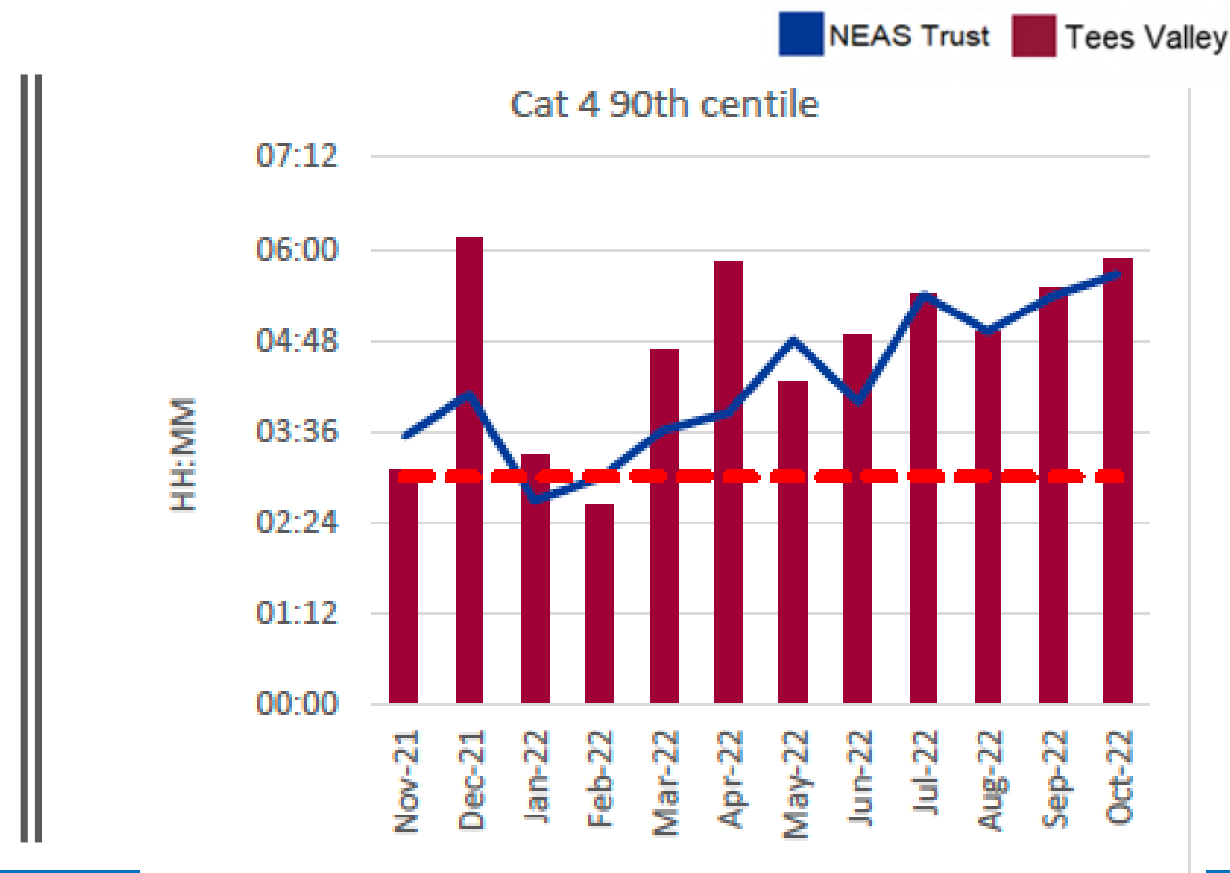
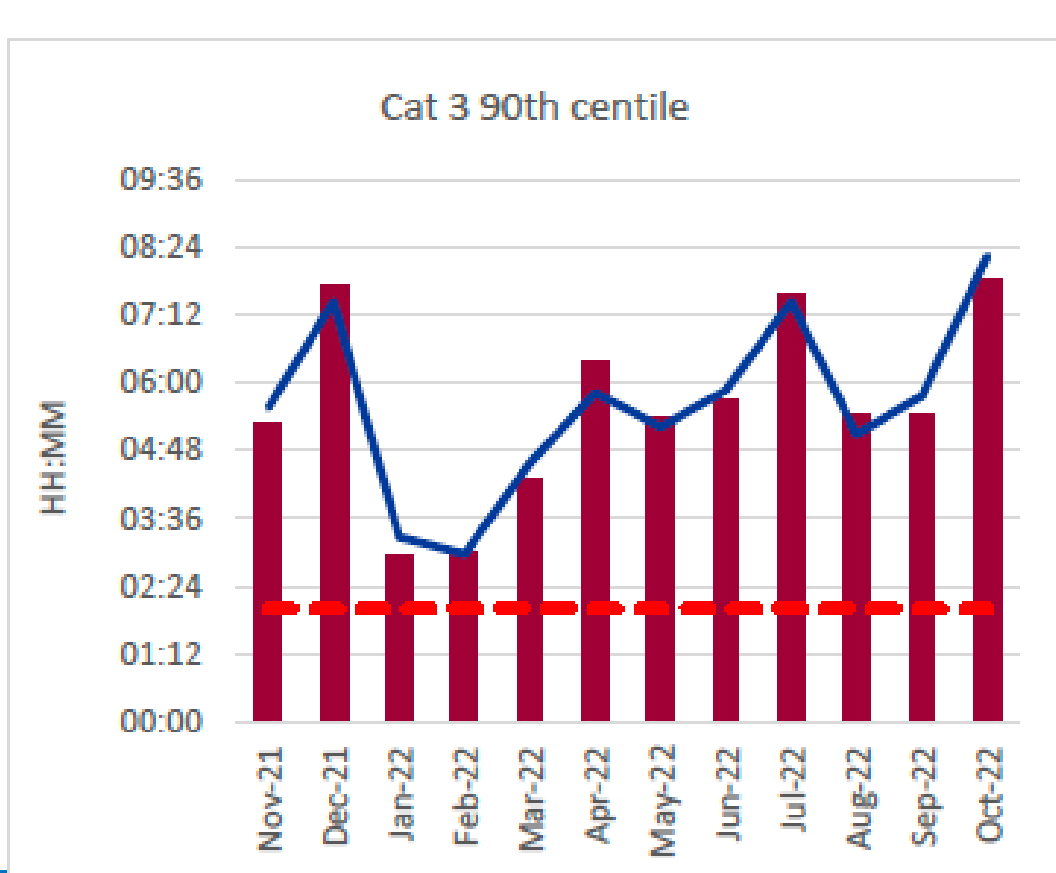
# Category one response performance across Tees Valley



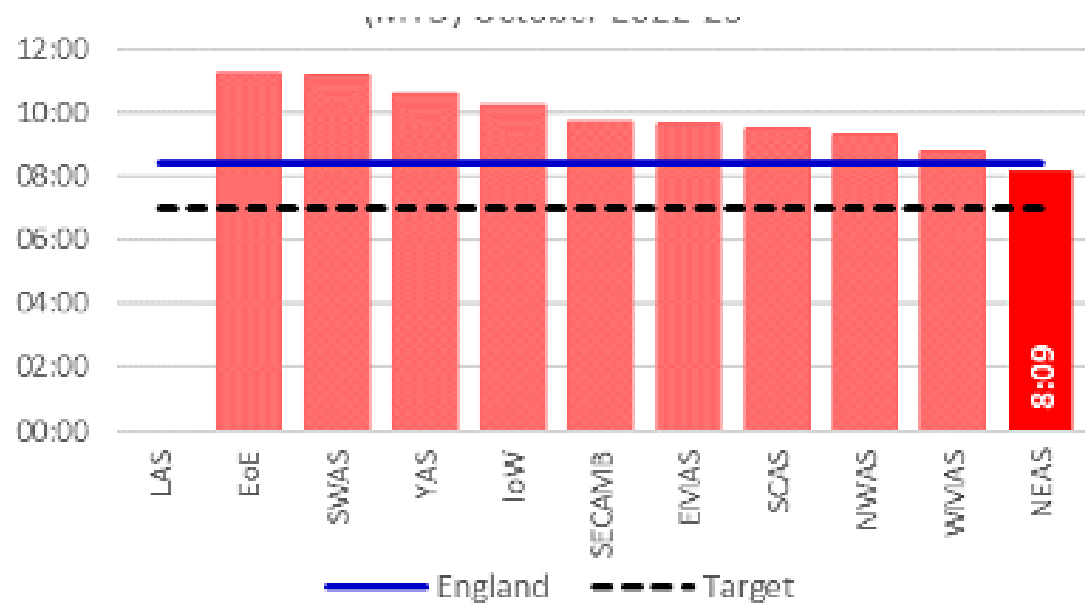
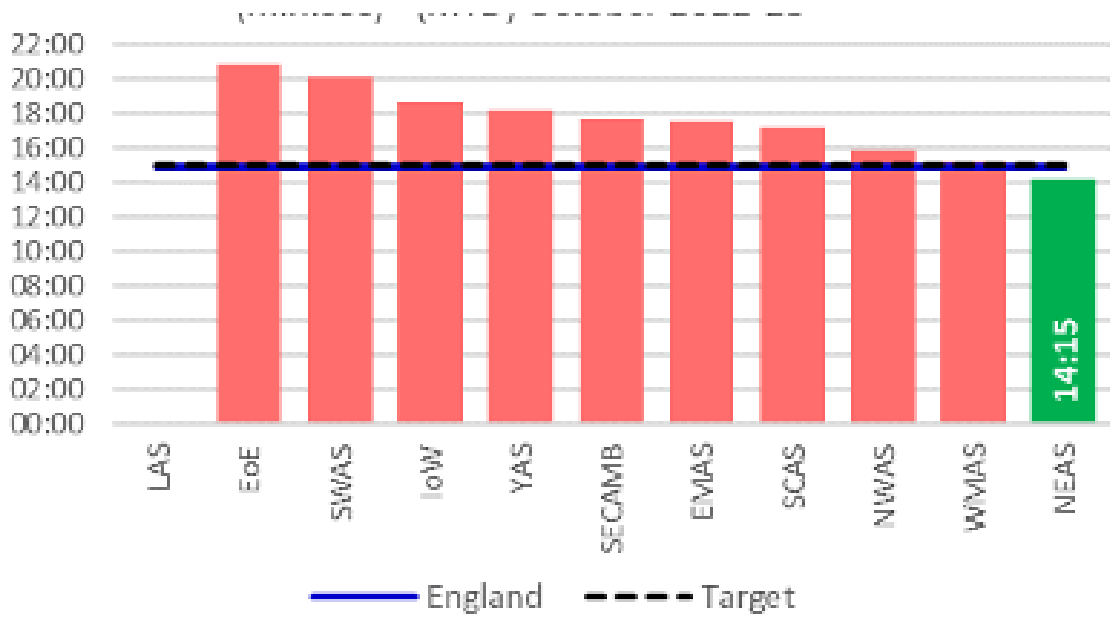
# Category two response performance across Tees Valley



# Category 3 & 4 responses performance across Tees Valley

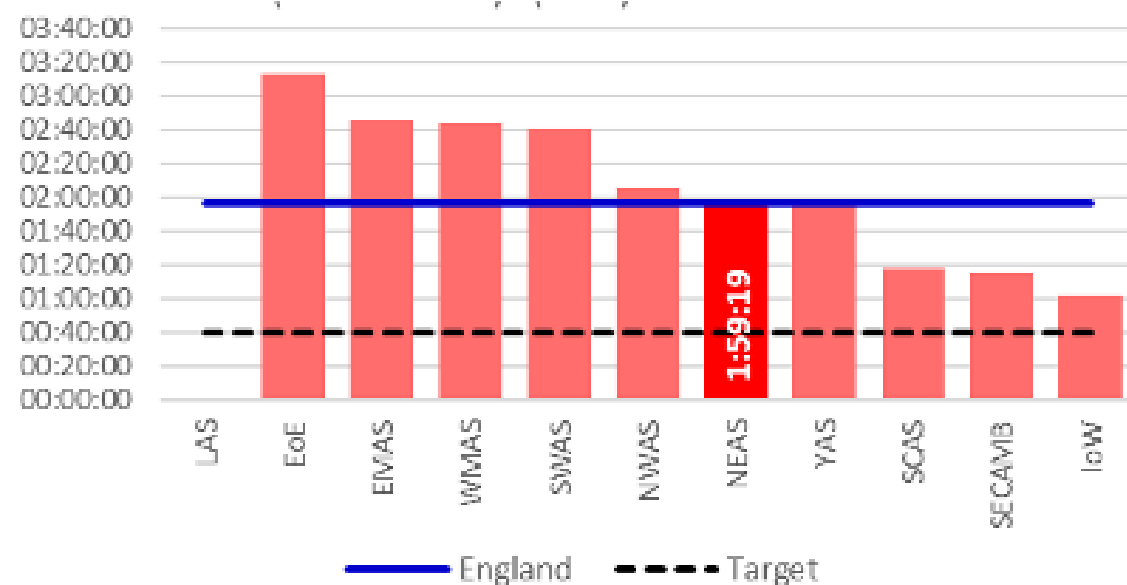
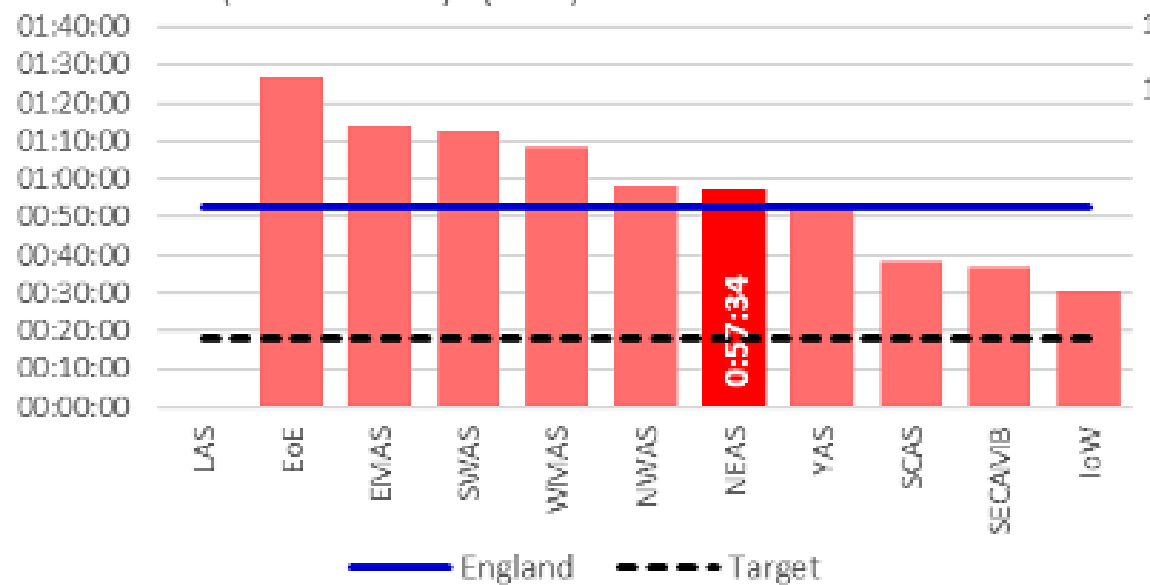


# NEAS benchmark performance – Cat 1

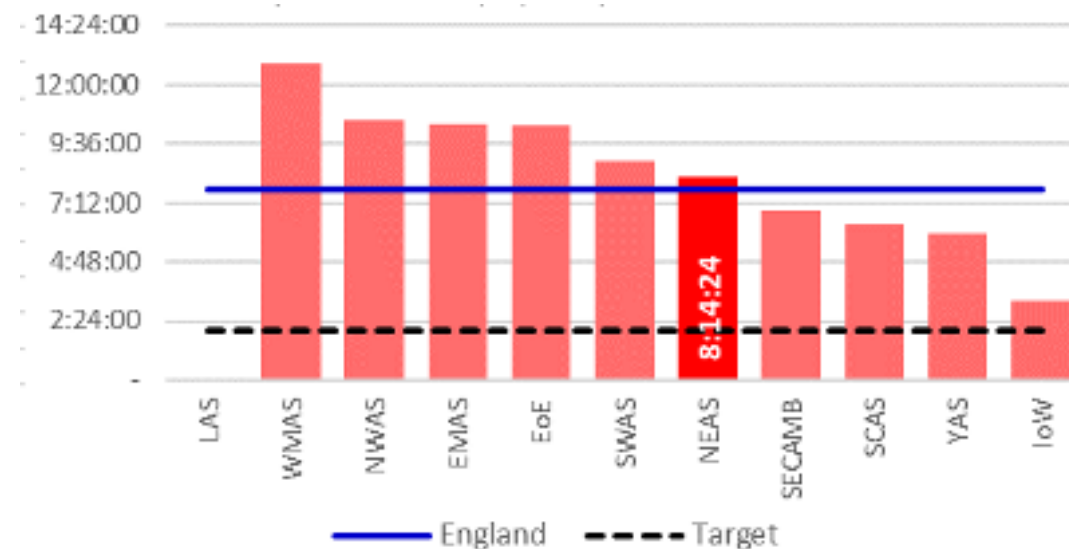
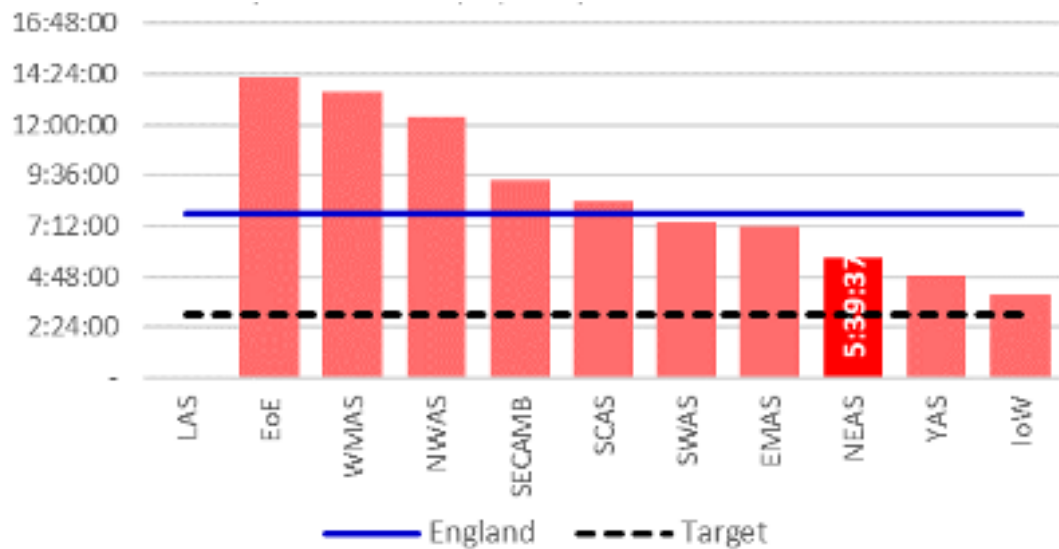


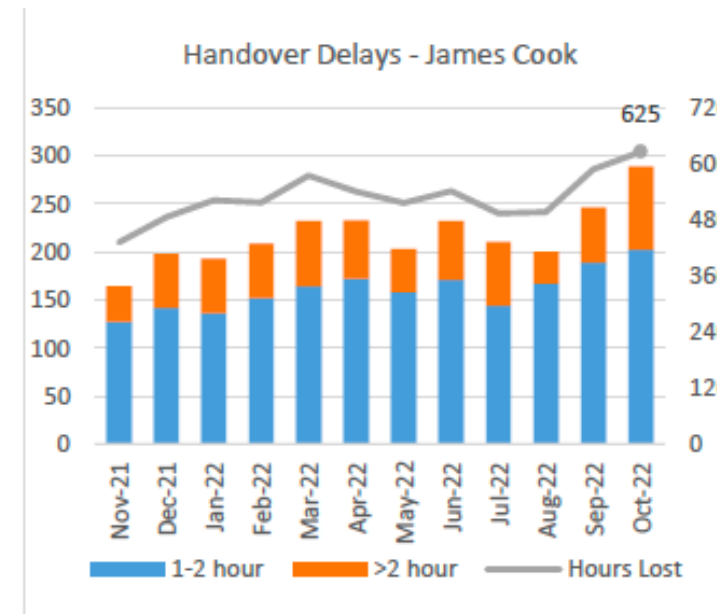
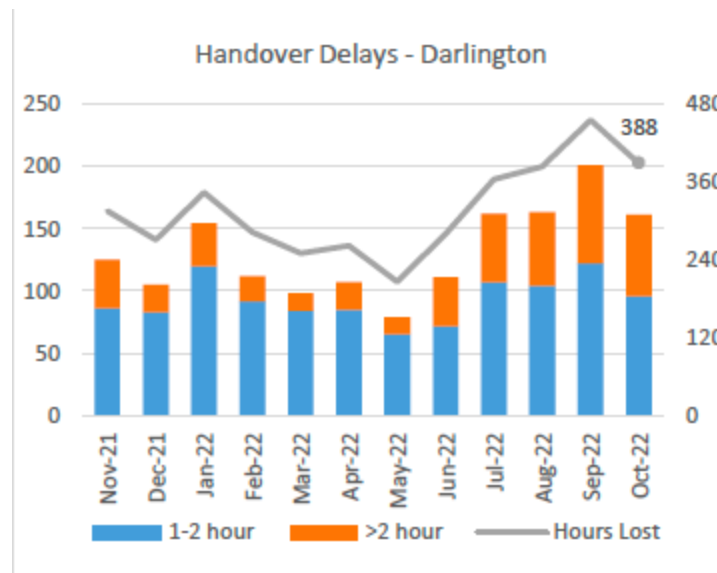
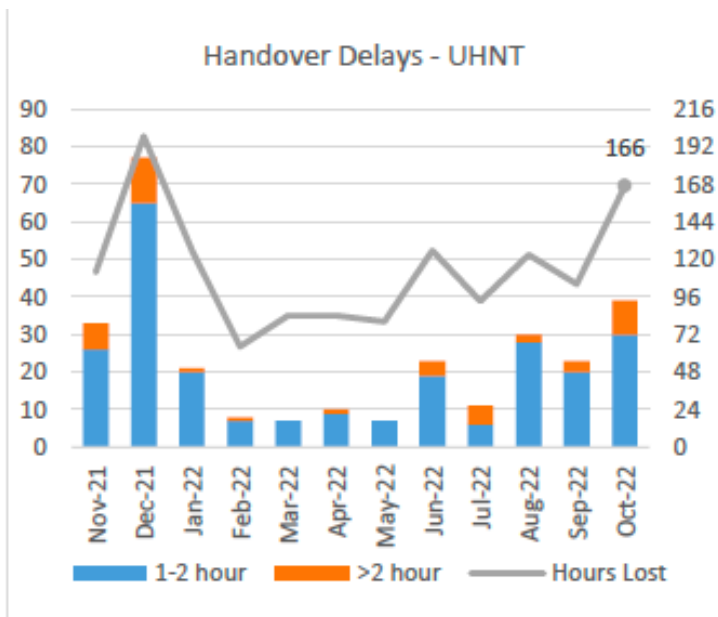


# NEAS benchmark performance – Cat 2

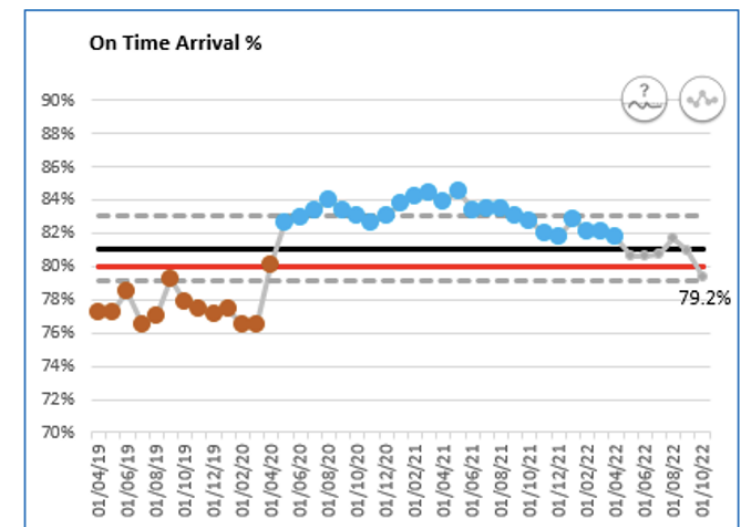
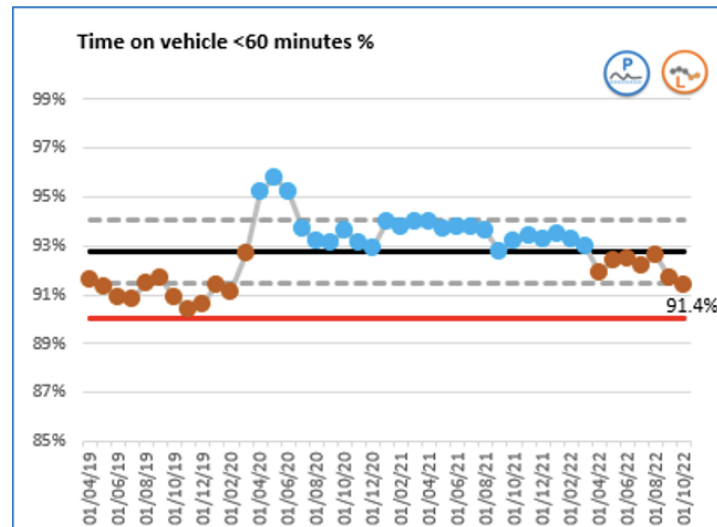
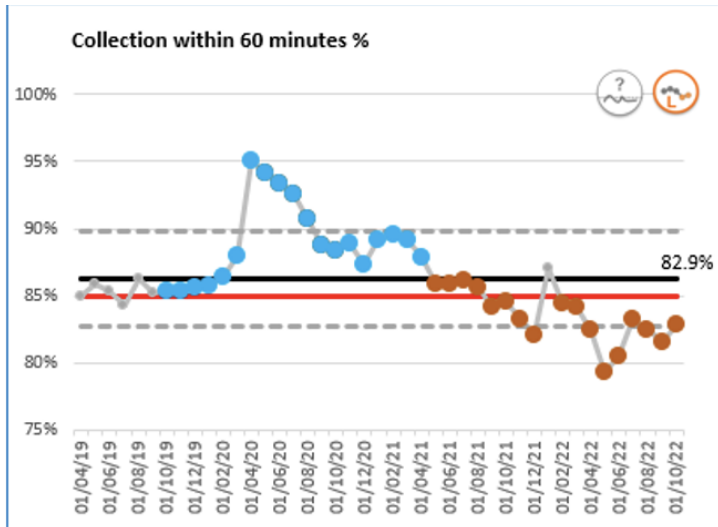


# NEAS benchmark performance – Cat 3 & 4





# Hospital handover performance



# Patient transport performance



# Questions

